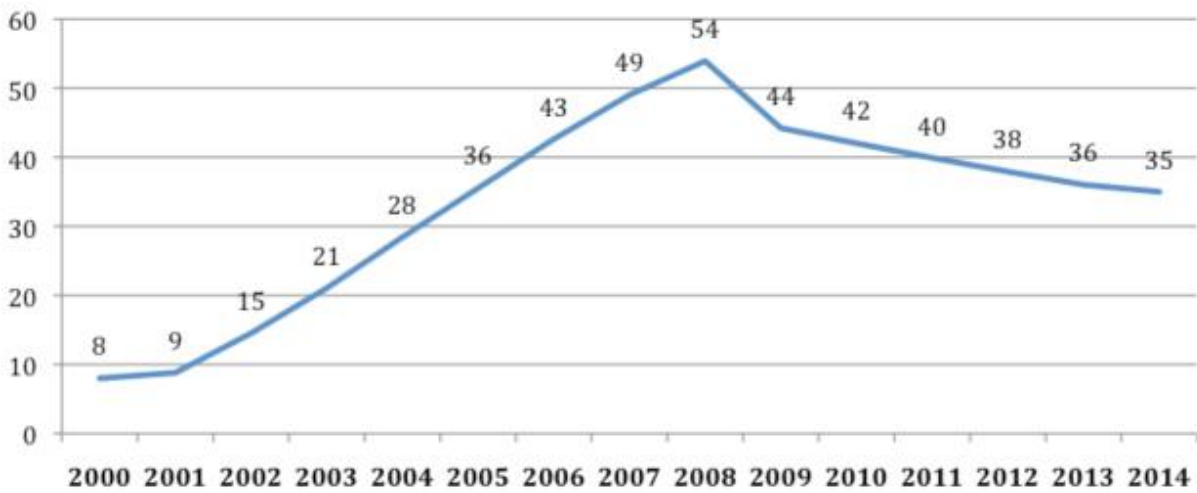


Grafik 1:



Grafik 2: Average Number of Consumer Emails Sent/Received per User/Day:



Both figures above: <http://www.fastcompany.com/1661288/the-end-of-email> (accessed: 23.09.2010)

Grafik 3:

